## Unit 6-International Hotel Resort Facilities and Operations (THM1006)

Competences: – at the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- a) Demonstrate an understanding of the layout of facilities including circulation and generic sizing of facilities;
- b) Demonstrate an understanding of the technical installations required in tourist facilities particularly accommodation;
- c) Demonstrate an understanding of the importance of having tourist buildings with low carbon footprints and the means for achieving this.

Knowledge – at the end of the module/unit the learner will have been exposed to the following: (This can be a list of knowledge/content items)

- a) An extensive range of knowledge relating to Hospitality Facilities Management.
- b) An understanding of facilities management tools, techniques, and trends.
- c) An appreciation of Environmental and Sustainability Management.

Skills – at the end of the module/unit the learner will have mastered the following skills:

## Applying knowledge and understanding

The learner will be able to:

- a) Engage in discussions on what is required when tourist facilities are being developed.
- b) Plan for effective tourist facilities' investment. c) Implement the goals of maintenance management systems.
- d) Apply the basic elements of human comfort and demonstrate how HVAC systems affect this comfort.
- e) Solve problems pertaining to the location of a laundry and the selecting laundry equipment, structural features of a surface parking lot, food service facility layout, and structure of water and wastewater systems.
- f) Demonstrate how building design and maintenance affect safety.
- g) Administer food service equipment maintenance, the reduction of guestrooms energy costs, and the reduction of solid waste generated.
- h) Administer the hotel development process.

## **Judgment Skills and Critical Abilities**

The learner will be able to:

- a) Critically evaluate designs for improved and sustainable hospitality facilities.
- b) Appraise options and make informed judgements about hospitality facilities management.